H

Hewlett-Packard Company
300 Apollo Drive
Chelmsford, Massachusetts 01824-9863
Mail Stop: CHR-01-FO

Date: _____

TAC-4 Software Upgrade Request Form

This form is to be completed by customers who are requesting an upgrade of the TAC-4 Standard Operating System (CLIN 0200AC) from HP-UX 10.0 to HP-UX 10.10. Software applications have also been updated to run on the latest OS and must be requested as well. Please fax this completed form and include a software certificate for each of the requested products.

Name: _____
      Please Print
Phone number: _____

Complete shipping address:

_____

_____

_____

_____

Fax number: _____

E-mail address: _____

Program name: _____
      (If applicable)

TAC-4 Software Upgrade Request Form (page 2 of 2)

For a complete list of updated application software CLINs that are currently available for HP-UX 10.10, please call 800-203-8224 menu option 1, then 2 and request # 1010962. (Note this is not a TAC-4 CLIN, but a document number.) Make certain to confirm your fax and voice numbers through the Fax-on Demand server. The voice prompt will indicate the date the document was updated and matches the date printed on the document.

The application software CLINs **must** be requested in conjunction with the upgrade for CLIN 0200AC (Standard OS). For customers that have previously purchased CLIN 0200AF (Three User Standard OS), this updated CLIN **must** also be requested.

For customers with multiple machines at the same site, please request **one** copy of the complete software package which includes the software on 4-mm DAT tape, documentation and one license. **For additional machines at that same site, you need only request the number of licenses for the other machines.** (See example on following page for clarification.)

CLIN	Quantity	Product Description
0200AC	_____	HP-UX 10.10 Standard OS complete kit
_____	_____	License to use HP-UX 10.10 Standard OS
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please send the latest version of the software requests to the address on the first page of this form. I certify that the product(s) requested was/were purchased through the TAC-4 contract (#N68939-95-0004). I am including copies of the applicable Software Certificates in this fax.

_____
your signature (required)

Please fax this completed form and copies of your software certificates to the
TAC-4 Help Desk, Attention: Debbie Bean at 508-436-5167. It is not necessary to fax the example page.

form #
1010961

Example page to *form #1010961*

Example: A customer has eight TAC-4 J210s at their site. Each machine has the HP Standard OS (CLIN 0200AC), DOS Windowing Environment (CLIN 0475AA), and C and Assembler SEE: Single User (CLIN 0205AA) purchased from the contract. In addition, 4 of the machines have the Three User Standard OS (CLIN 0200AF) installed on their systems. The customer would fill out the form as shown below.

CLIN	Quantity	Product Description
0200AC	1	HP-UX 10.10 Standard OS complete kit
	7	License to use HP-UX 10.10 Standard OS
0200AF	1	Three User Standard OS
	3	License to use Three User Standard OS
0475AA	1	DOS Windowing Environment
	7	License to use DOS Windowing Environment
0205AA	1	C and Assembler SEE: Single User
	7	License to use C and Assembler SEE: Single User

After filling in the form, the customer faxes the form and 1 license each for the following CLINs 0200AC, 0200AF, 0475AA, and 0205AA. The customer will recieve 1 complete software package for each license faxed, and licenses to use the updated software for other machines.